



### **Security Officer – CCTV – Days**

**Location: Epsom Downs Racecourse**

**Salary: £9 per hour**

CSP has a longstanding contract with the Jockey Club Racecourses (JCR) to plan and deliver all of their 'soft service' requirements at the three London region racecourses. A great opportunity for a Security Officer to work at Epsom Downs Racecourse in a full-time position is now available. You will be working on the Security Desk on a day shift pattern of 4 shifts on 4 shifts off. There is the opportunity to work additional shifts at the various events and racing fixtures at this venue.

#### **Job Overview:**

- Monitor all aspects of the day to day operational activities which occur on site
- Provide a controlled, safe and secure environment
- Understand their general responsibilities towards the safety and welfare of all spectators, front line staff, other security officers and themselves
- Reporting all H&S issues to Control Room
- Intelligent understanding of human behaviour, monitoring and surveillance of suspect individuals
- Ensuring compliance to internal process and Code of Conduct
- Deliver a high level of customer service to all guests to the racecourse
- Promote and enforce with all policies, rules and regulations as set out by CSP and the location
- Control or direct customers who are entering or leaving the ground to ensure only authorised persons are permitted in areas of responsibility
- Resolve conflict that lies within own training & knowledge and escalate situations or radio control for support
- Conduct foot patrols or complete standing posts as directed
- Provide detailed reports of incidents within area of responsibility
- Respond to emergencies (such as the early stages of a fire); to raise the alarm and take the necessary immediate action

#### **Experience & Qualifications Required:**

- SIA Door Supervisor Licence
- SIA CCTV Licence

#### **To apply:**

Please send your Cover Letter and CV outlining your relevant experience and suitability for the above opportunity to: [laura.obrien@gotocsp.com](mailto:laura.obrien@gotocsp.com) Human Resources Manager



*Caring Safe Professional*